Teri,

I just noticed an error on the email below – the correct email address for passport credentialing is [passport.credentialing@passporthealthplan.com](mailto:passport.credentialing@passport.com)

Thanks!

Whitney

**From:**Whitney Fraley <[wfraley@crownmmg.com](mailto:wfraley@crownmmg.com)>  
**Date:**Monday, November 16, 2015 at 12:53 PM  
**To:**Teri Lloyd <[tlloyd@transformationsllc.net](mailto:tlloyd@transformationsllc.net)>  
**Subject:**Re: Name change

Hi Teri,

You will need to send emails with the required documentation (1.Updated medical license, 2. Copy of driver license, 3. Copy of SSN card, 4. NPPES print off showing new name) to the following, requesting the name change update:

1. Passport Health Plan - Send email to [passport.credentialing@passport.com](mailto:passport.credentialing@passport.com) and copy Micah Cain - [Micah.Cain@passporthealthplan.com](mailto:Micah.Cain@passporthealthplan.com) with the documents & include the attached information change form

2. Humana CS/Beacon - send email to [provider.data@beaconhs.com](mailto:provider.data@beaconhs.com) and copy Richard Ballard - [richard.ballard@beaconhs.com](mailto:richard.ballard@beaconhs.com)

3. WellCare - Send email to Alma Williams at [alma.williams@wellcare.com](mailto:alma.williams@wellcare.com)

4. Anthem -  you can update the name through the online PMF form - be sure that you attach the supporting documents on the bottom of the form where it says “upload”:  <https://central.provider.anthem.com/mwpmf/PMFControllerServlet>

5. Coventry/Aetna - Send email to Jay Mingus - [jtmingus@aetna.com](mailto:jtmingus@aetna.com)

Please copy me on the emails you send so I can help track and follow up.  Let me know if you have any questions.

Thanks!

Whitney

On 11/11/15, 12:39 PM, "Teri Lloyd" <[tlloyd@transformationsllc.net](mailto:tlloyd@transformationsllc.net)> wrote:

One of my therapists is ready to start the name change process.  So please send the info once you have it available.

Sent from my iPhone

On Nov 10, 2015, at 3:40 PM, Whitney Fraley <[wfraley@crownmmg.com](mailto:wfraley@crownmmg.com)> wrote:

Hi Teri,

Yes, we can.  You¹ll need the following, and we¹ll update each of the

plans with this info:

1.Updated medical license

2. Copy of driver license

3. SSN card

4. NPPES print off showing new name

Let me know when you have all of this ready, and I¹ll send you the

contacts to email it to at each plan.

I am still working on replying to your previous email‹sorry for the delay.

Thank you!

Whitney Fraley

Provider Health Link of Kentucky

9300 Shelbyville Road

Suite 506

Louisville, KY 40222

Office:  502-883-1454, ext 1001

Fax: 502-883-1456

Cell: 606-615-2408

www.phlky.com

The information transmitted is intended only for the person or entity to

which it is addressed and may contain CONFIDENTIAL material. If you

receive this material/information in error, please contact the sender and

delete or destroy the material/information.

On 11/10/15, 1:05 PM, "Teri Lloyd" <[tlloyd@transformationsllc.net](mailto:tlloyd@transformationsllc.net)> wrote:

I have two providers who recently married and are changing their names.

Do you have any guidance on how to do this across the agencies?  Your

help would be greatly appreciated.

Teri Lloyd

Sent fr