



Behavioral Solutions of California

# Network Participation Request Form Instructions/Checklist

#### Before you begin...

- 1) Are you already part of the Optum/OptumHealth Behavioral Solutions of California network?

  If you are unsure, check on providerexpress.com > Our Network > Optum clinician directory
- 2) Are you part of a group practice that is contracted with us?

If so, please consult with your group administrator regarding the process for joining the Optum network prior to submitting any documents.

If you are not currently part of the Optum network and would like to be considered for participation, please fully complete and submit the following documents. Incomplete documents may delay our response to your request.

previously, conf	<b>lipation Request Form -</b> Return pages 2, 3, 4, 5 & 8 (Note – if you downloaded this form irm that you have the current version by comparing the revision date in the lower left corner irrent available on Provider Express.)
☐ Page 2	Fully complete Sections A and B.
□ Page 3-4	Check at least one area of expertise/population treated. Do not leave blank.
☐ Page 5	<ul> <li>Provide requested supporting documents, if applicable.</li> <li>If no attested specialties are applicable, check the "No Specialties" box.</li> <li>Check Acknowledgment box and sign Attestation page.</li> </ul>
☐ Page 8	<ul> <li>Substitute Form W-9 (or IRS Form W-9) must be signed and dated by the clinician or the controller of the tax identification number. Each tax identification number requires a separate Substitute Form W-9 or IRS Form W-9.</li> </ul>
Individual Con	tract Documents (not required for clinicians who are part of a contracted group practice)
	<ul> <li>Retain a full copy of the Agreement and any Attachments, Amendments, Disclosure Forms and/or state required forms for your records. (Note – The Network Manual is, by extension, part of the Agreement. The Manual can be review at Provider Express &gt; Guidelines/Policies.)</li> <li>Complete and sign the Agreement signature page.</li> </ul>
	<ul> <li>Complete and sign the Agreement signature page.</li> <li>Complete and sign any Attachment/Amendment &amp;/or Disclosure Forms, if signature is required.</li> </ul>

#### **How to Submit Your Documents**

If you received a direct invitation/application to join the network from our Network team, return completed documents to the fax number or email address shown in the information packet.

If not, fax completed documents to Network Management for your state. To find the fax number, go to providerexpress.com > Contact Us > Network Management > Network Management Contact Information and select your state.

#### **Optum Network Participation Request Process**

#### **Frequently Asked Questions**

#### How do I know whether my license is considered independent and acceptable by Optum?

Check the list of licenses Optum accepts in your state. The list can be found on <u>providerexpress.com</u> > Join Our Network > follow the links to your state.

#### How long is the credentialing process?

Credentialing is completed in accordance with applicable laws and averages 120 days. If you have not heard back from us after 120 days, you may inquire about the status of your credentialing by contacting Network Management.

# What Optum documents should be completed or provided & faxed to Network Management to request network consideration?

- Provider Agreement contract signature page only (if applicable, this is located on your state's "Join Our Network" page)
- Network Participation Request Form, Clinical Expertise Checklist. Specialty Attestation and Substitute Form W-9 (complete and return pages 2, 3, 4, 5 and 8)
- State-specific Amendments or Attachments (if applicable, these are located on your state's "Join Our Network" page)

# May I begin to see Optum members while I am going through the credentialing process? If yes, what is the member's financial responsibility?

You are not considered an "in-network" clinician until your credentialing is complete. In some cases, members may choose to access out- of-network benefits; members will generally incur greater out-of-pocket expenses by making this choice. When you become a network clinician you must log onto Provider Express and request an authorization for each Optum insured member currently in your practice (MDs and RNs do not require authorizations for most routine outpatient services).

#### Why does Optum use CAQH for credentialing and recredentialing?

The CAQH web-based credentialing tool streamlines the credentialing process by enabling you to complete your credentialing application online and is available to you at no cost 24 hours a day, 365 days a year. You may save your application and return to it at any time.

#### Do I need to have a CAQH number before I can apply to the Optum network?

No. If you do not already have a CAQH number, Optum will provide you with one once the determination is made to move forward with the recruitment process.

#### Does CAQH notify Optum when my application is completed or when I make demographic or other updates?

No. It is your responsibility to notify Optum when your application is completed or when you make any updates to demographic or other information included on CAQH.

#### I have completed my application on CAQH; does that mean I am on the Optum panel?

No. CAQH stores the online application, but Optum must still verify your credentials and evaluate your application through our Credentialing Committee prior to approval of your participation on the panel.

#### If I am added to the panel, how will Optum notify me of my contract start date?

Once approved, you will receive an acceptance letter stating your effective date with Optum.

#### Does my credentialing/re-credentialing correspondence address have to be the same as my practice location?

No. The credentialing/re-credentialing correspondence address does not have to be the same as your practice location. It cannot, however, be a P.O. Box; it must be a physical address. There is one re-credentialing address per clinician, not per location.

#### Am I required to have a secure fax number or secure email?

While it is recommended that you have both a secure fax number and a secure email, you are required to have only one of these forms of secure electronic communication for transmittal of confidential information. The definition of a secure fax is having a business dedicated fax number in a secure location (not accessible or visible to your clients, visitors or family while you are in session or away from the office). The definition of secure email is that the email account be a business dedicated, password protected account accessible only to you and appropriate office staff.

#### Am I required to have online capabilities?

Yes. Optum requires all claims be submitted electronically either through our Provider Express portal (available at no cost to you) or through an Electronic Data Interchange (EDI) vendor. Additionally, other critical information regarding your contract will be posted on line.

#### Are there other requirements?

In applying to the Optum panel you are agreeing to participate in all Care Management and Quality Improvement Programs sponsored by Optum including, but not limited to the submission of patient Wellness Assessment forms as part of our outcomes evaluation program, ALERT®.





#### **Network Participation Request Form**

Behavioral Solutions of California

**IMPORTANT NOTE:** Please complete fully. Incomplete forms will delay the response to this inquiry. For clinicians in "any willing provider" states, please note that network inclusion is based solely on meeting our minimum credentialing standards as outlined in the Credentialing Plan. Information submitted on this form must match your CAQH application.

SECTION A - CLINICIAN INFORMATION:				
Clinician's Name			Gender	☐ Female ☐ Male
<b>Credentialing/Re-credentialing contact informa</b> (Disclaimer: we can only hold 1 credentialing contact information).		nician & a corresp	ondence address ca	nnot be a P.O. Box)
Credentialing Contact Name Teresa Lloyd			Phone <b>502-905-9</b>	494
Address 4010 Dupoont Circle Suite 582	City Lo	ouisville	State KY	Zip 40207
Fax # 502-899-5411	Email tlloyd@trans	sformationsllc.ne	<u></u> et	<u> </u>
Council for Affordable Quality Healthcare (CAQH) Part	icipant?	No If yes, list C	AQH # *	
If you do not have a CAQH number, Optum will pro	vide the number, once th	e determination is	made to recruit.	
* Optum accepts credentialing application submissinformation regarding CAQH you may visit their we	ebsite at www.CAQH.org.		ved applications, as	applicable. For more
(1) Professional License Type & Lice	<mark>ense #</mark>	Original Inde	<mark>ependent License Iss</mark> t	<mark>ue Date</mark>
(2) Professional License Type & Lice	ense #	Original Inde	ependent License Issu	ue Date
IMPORTANT NOTE: Please list any independ	ent license previously h	eld in another sta	te (if applicable).	
SS# DOB		Clinician's e-r	<mark>nail</mark>	@transformationsllc.net
Individual NPI (Type I)		<mark>ridual. Taxonomy C</mark>		
			ode 251S00000X	
Individual Medicaid #		Individual Medicar	re#	
Board Certified Physician Yes If yes, list board	/cert date			
■ No If no, psychiatric	c fellowship/residency train	ing completion date		
Hospital Affiliation(s)			Attending Yes	■ No
SECTION B – PRACTICE INFORMATION: - addresse	es & TIN(s) below must ma	tch CAQH application	on	
Primary Practice				
Practice Name Transformations hope for tod	ay's families LLC	TIN #	61-1351752	
Website www.transformationsllc.net				_
Physical Practice Address 4010 Dupont Circle				
City Louisville	State KY	Zip <u>40207</u>	County Jefferson	
Phone # 502-899-5411	Secure fax# 50	02-899-5411		_
Additional Practice				
Practice Name		TIN # **		
Physical Practice Address				
City	State	Zip	County	
Phone #	Secure fax#			<u>-</u>
**If you have more than one additional TIN/group af include corresponding Substitute Form W-9 or IRS V	filiation, please complete ir	nformation contained	d in Section B on an a	additional piece of paper &
Mailing Address 4010 Dupont Circle S	• •	<i>)</i> .		
City Louisville	State KY	Zip 40207	County Jefferson	
		· <del></del>	County <u>Jenerson</u>	
LIST ALL LANGUAGES (including sign language) in which you are able to conduct treatment:  English				
Optional - Clinician's own Ethnicity (data utilized to mee		`		
<u> </u>	·			_
African American Alaska Nat	·	s): tive-American Indiar	1	Asian

United Behavioral Health, operating under the brand Optum U. S. Behavioral Health Plan, California, doing business as OptumHealth Behavioral Solutions of California

# **Optum**

# **Clinical Expertise Checklist**

Clinician Name:	CAQH#
Clinicians in the credentialing or recredentialing process ha	ave the following rights:
<ul> <li>to review information submitted to support his/her (re)cre</li> </ul>	edentialing application
references, recommendations and other peer-review pro	•
<ul> <li>to submit any corrections, in writing, within ten (10) days</li> </ul>	
<ul> <li>to obtain, upon request, information regarding the status</li> </ul>	s of their application
Areas of Clinical Expertise	
Please check all areas you have clinical training and experience a	AND are currently willing to treat in your practice.
Abuse (Physical, Sexual, etc.)	☐ Evaluation and Assessment – Mental Health
Adoption Issues	☐ Eye Movement Desensitization & Reprocessing (EMDR)
☐ Anger Management	Feeding and Eating Disorders
Anxiety	Forensic
Assertive Community Treatment (ACT)	Gay/Lesbian Identified Clinician
Assessment and Referral – Substance Abuse	Gay/Lesbian Issues
Attention Deficit Disorders (ADHD)	☐ Grief/Bereavement
Autism Spectrum Disorders	☐ Health and Behavior Assessment and Intervention
☐ Bariatric/Gastric Bypass Evaluation	Services
Behavior Modification	☐ Hearing Impaired Populations
Biofeedback	☐ HIV/AIDS/ARC
☐ Bisexual Issues	☐ Home Care/Home Visits
☐ Blindness or Visual Impairment	Hypnosis
Case Management	Independent/Qualified Medical Examiner
Certified Pastoral Counselor	Infertility
Child Welfare	Intellectual and Developmental Disability
Christian Counseling	Intensive Individual Support
Co-Occurring Disorders Treatment (Dual Diagnosis)	Learning Disabilities
Cognitive Behavioral Therapy	Long Term Care
Community Integration Counseling	Long-Acting Injectable (LAI) Administrator
Community Psych Support and Treatment	Medical Illness/Disease Management
Compulsive Gambling	Medication Management
Crisis Diversionary Services	Military/Veterans Treatment
Depression	Mobile Mental Health Treatment
Developmental Disabilities	Mood Disorder
☐ Dialectical Behavioral Therapy	Multi-Systemic Therapy (MST)
Disability Evaluation/Management (submit "Memorandum	Naltrexone Injectable MAT
of Understanding", located on providerexpress.com	■ Nursing Home Visits

Dissociative Disorders

☐ Electroconvulsive Therapy (ECT)

Domestic Violence

Organic Disorders

☐ Obsessive Compulsive Disorder

Opioid Treatment Service (OTS)

School Based Services
Serious Mental Illness
Sex Offender Treatment
Sexual Dysfunction
☐ Sleep-Wake Disorders
Somatoform Disorders
☐ Targeted Case Management
☐ TBI Waiver – Case Management
☐ TBI Waiver – Community Integration Counseling
☐ TBI Waiver – Positive Behavior
Transgender
☐ Trauma
☐ Traumatic Brain Injury

# **Optum Specialty Attestation**

You must sign this document even if you are not requesting any of these specialty designations in your provider record. Additional training, experience, requirements, and/or outside agency approval is required for the following populations, professional certifications, and specialties. Please review Specialty Requirements on pages 6-7.

If you are not requesting a specialty designation, please check the "No Specialties" box at the bottom of the list to indicate you have read this form and acknowledge that you have not requested these specialties.

I have reviewed the Optum Specialty Requirements criteria that a Clinician must meet to be considered a specialist in the following treatment areas. After reviewing the criteria, I hereby attest that by placing a check next to a specialty or specialties, I meet Optum requirements for that treatment area.

Physician Specialties	Non-Physician Specialties		
Child/Adolescent (please specify all ages that you treat)  Infant Mental Health (0-3 years)  Preschool (0-5 years)  Children (6-12 years)  Adolescents (13-18 years)  Geriatrics  Buprenorphine – Medication Assisted Treatment (MAT) (submit DEA registration with the DATA 2000 prescribing identification number)  Chemical Dependency / Substance Abuse / Substance Use Disorder (SUD)  Neuropsychological Testing  Substance Abuse Expert (submit Nuclear Regulatory Commission qualification training certificate)  Transcranial Magnetic Stimulation (TMS)	Child/Adolescent (please specify all ages that you treat) – Psychologists only   Infant Mental Health (0-3 years)   Preschool (0-5 years)   Children (6-12 years)   Adolescents (13-18 years)   Certified Employee Assistance Professional (submit CEAP certificate)   Chemical Dependency / Substance Abuse / Substance Use Disorder (SUD)   Critical Incident Stress Debriefing (submit CISD certificate)   Employee Assistance Professional   Neuropsychological Testing – Psychologists only   Nurses—Prescriptive Privileges (submit ANCC certificate, Prescriptive Authority, DEA certificate and/or State Controlled Substance certificate, based upon state requirement)   Substance Abuse Expert (submit Nuclear Regulatory Commission qualification training certificate)   Substance Abuse Professional (submit Department of Transportation certificate)   Veterans Administration Mental Health Disability Examination — Psychologists only		
No Specialties (must be checked if no other special	ties are being designated)		
I understand that Optum may require documentation to verify that I meet the criteria outlined under Specialty Requirements pertaining to the specialty or specialties I have designated above. I will cooperate with an Optum documentation audit, if requested, to verify that I meet the required criteria.  I hereby attest that all of the information above is true and accurate to the best of my knowledge. I understand that any information provided pursuant to this attestation that is subsequently found to be untrue and/or incorrect could result in my termination from the Optum network.  Please note that standard credentialing criteria must be met before specialty designation can be considered. All clinicians must sign this form whether specialties are applicable or not. Failure to sign this form may cause a delay in the processing of your initial credentialing file.  I acknowledge that I have read the Agreement, Network Manual, and, if applicable for my state, the State Regulatory Attachment, Medicare Regulatory Attachment and/or Medicaid Regulatory Attachment.  Printed Name of Applicant:			
Signature of Applicant	Signature stamps are not accepted.		

#### Important Note: Signature on the Optum Specialty Attestation page is required of all applicants

### PHYSICIAN SPECIALTY REQUIREMENTS

#### CHILD/ADOLESCENT:

 Completion of an ACGME approved Child and Adolescent Fellowship OR recognized certification in Adolescent Psychiatry (This specialty includes Infants, Preschool, Children and Adolescents)

#### **GERIATRICS:**

Completion of an ACGME approved Geriatric Fellowship OR recognized certification in Geriatric Psychiatry

#### **BUPRENORPHINE - MEDICATION ASSISTED TREATMENT:**

DEA registration certificate with the DATA 2000 prescribing identification number

#### CHEMICAL DEPENDENCY / SUBSTANCE ABUSE / SUBSTANCE USE DISORDER:

 Completion of an ACGME Board certification in addiction psychiatry OR certification in addiction medicine OR certified by the American Society of Addiction Medicine (ASAM)/renamed American Board of Addiction Medicine (ABAM)

#### **NEUROPSYCHOLOGICAL TESTING:**

- Recognized certification in Neurology through the American Board of Psychiatry and Neurology OR
- Accreditation in Behavioral Neurology and Neuropsychiatry through the American Neuropsychiatric Association

#### AND all of the following criteria:

- State medical licensure does not include provisions that prohibit neuropsychological testing service;
- Evidence of professional training and expertise in the specific tests and/or assessment measures for which authorization is requested;
- Physician and supervised psychometrician adhere to the prevailing national professional and ethical standards regarding test administration, scoring, and interpretation.

#### SUBSTANCE ABUSE EXPERT (SAE) - Nuclear Regulatory Commission (NRC):

Certificate of NRC SAE qualification training (agencies providing such certification include, but are not limited to, ASAP, Inc, Program Services, and SAPAA)

#### TRANSCRANIAL MAGNETIC STIMULATION (TMS)

Completed all training related to use of devices utilized in the Neurostar TMS Therapy System or Brainsway Deep TMS system

### PSYCHOLOGISTS, NURSES & MASTER'S LEVEL CLINICIANS SPECIALTY REQUIREMENTS

#### CHILD/ADOLESCENT - Psychologists Only:

 Completion of an APA approved or other accepted training/certification program in Clinical Child Psychology (This specialty includes Infants, Preschool, Children and Adolescents)

#### CERTIFIED EMPLOYEE ASSISTANCE PROFESSIONAL (CEAP):

Certificate from the Employee Assistance Certification Commission

#### CHEMICAL DEPENDENCY / SUBSTANCE ABUSE / SUBSTANCE USE DISORDER:

Completion an APA or other accepted training in Addictionology

OR

Certification in Addiction Counseling

#### AND one (1) or more of the following:

- Ten (10) hours of CEU in Substance Abuse in the last twenty-four (24) month period
- Evidence of twenty-five percent (25%) practice experience in substance abuse

#### CRITICAL INCIDENT STRESS DEBRIEFING:

- Certificate of CISD training from American Red Cross or Mitchell model
- Documentation of training and CEU units in the provision of CISD services

# EMPLOYEE ASSISTANCE PROFESSIONAL (EAP):

- Minimum of two (2) years' experience in the delivery of EAP core technology as defined by EAPA, and
- Minimum of one (1) annual training (CEU credits or professional development hours) in any of the eight (8) EAP content areas

#### NEUROPSYCHOLOGICAL TESTING - Psychologists Only:

Member of the American Board of Clinical Neuropsychology OR the American Board of Professional Neuropsychology

OR

- Completion of courses in Neuropsychology including: Neuroanatomy, Neuropsychological testing, Neuropathology, or Neuropharmacology
- Completion of an internship, fellowship, or practicum in Neuropsychological Assessment at an accredited institution

#### **AND**

Two (2) years of supervised professional experience in Neuropsychological Assessment

#### NURSES REQUESTING PRESCRIPTIVE AUTHORITY MUST:

- Possess a currently valid license as a Registered Nurse in the state(s) in which you practice
- Be authorized for prescriptive authority in the state in which you practice
- Meet state specific mandates for the state in which you practice regarding DEA license and physician supervision
- Attest that you meet your state's collaborative or supervisory agreement requirements
- Specifically request prescriptive privileges on the Optum application above

#### PSYCHOLOGISTS, NURSES & MASTER'S LEVEL CLINICIANS SPECIALTY REQUIREMENTS (cont.)

#### SUBSTANCE ABUSE EXPERT (SAE) - Nuclear Regulatory Commission (NRC):

To qualify as an SAE for the NRC, you must possess one of the following credentials:

- Licensed or certified social worker
- Licensed or certified psychologist
- Licensed or certified employee assistance professional
- Certified alcohol and drug abuse counselor The NRC recognizes alcohol and drug abuse certification by the National Association of Alcoholism and Drug Abuse Counselors Certification Commission (NAADAC) or by the International Certification Reciprocity Consortium/Alcohol and Other Drug Abuse (ICRC/AODA).

#### **AND**

 Certificate of NRC SAE qualification training (agencies providing such certification include, but are not limited to, ASAP, Inc., Program Services, and SAPAA)

#### SUBSTANCE ABUSE PROFESSIONAL (SAP):

 Certificate of training in federal Department of Transportation SAP functions and regulatory requirements (agencies providing such certification include, but not limited to, Blair and Burke, EAPA and NMDAC)

#### VETERANS ADMINISTRATION MENTAL HEALTH DISABILITY EXAMINATION – Psychologists Only:

- Graduate of an American Psychological Association accredited university (qualification counts even if accreditation occurred after date of graduation)
- Wheelchair accessible office
- PC user (Macintosh/Mac computers do not interface with the testing software used in the Disability Examination)
- Agree to participate in initial and annual training programs as required by LHI
- Agree to offer appointments within 10 to 14 days of the request for services
- Agree that beneficiary will not wait longer than 20 minutes in the office before being tested

# IMPORTANT TAX DOCUMENT SUBSTITUTE FORM W-9

# **Request for Taxpayer Identification Number**

As part of the contracting process, we are requesting that you complete this Substitute Form W-9. We are required by law to obtain this information from you when making a reportable payment to you. If you do not provide us with this information, your payments may be subject to federal income tax backup withholding. Also, if you do not provide us with this information, you may be subject to a penalty imposed by the Internal Revenue Service under Section 6723 of the Internal Revenue Code.

This information must be consistent with the data provided on Page 2 of the application (clinic information).

1. Taxpayer Name		Transformations hope for today's families LLC		
	(To whom the check is payable)	(A legal entity name if a corporation or partnership)		
Doing Business as:		DBA Transformations		
	(A division name if a corporation or the name of the business if a sole proprietor)			
2.	Taxpayer Address	4010 Dupont Circle		
		Suite 582		
		Louisville KY 40207		
3.	Taxpayer Identification Number			
	a. Corporation			
		(List employer identification number)		
	b. Partnership	(List employer identification number)		
	c. Sole Proprietorship	• •		
	•	(List social security number or employer identification number)		
	d. Tax Exempt Entity			
		(List employer identification number) 61-1351752 Limited Liability Company		
	e. Other – Please Explain	<u> </u>		
4.	Effective Date of Taxpayer Name and TIN	7/1/1998		
5.	Form Completed By Teresa Lloyd			
		(Print name)		
6.	Signature	(Print name)		
		(Signature)		
7.	Today's Date	08/20/2015		
8.	Daytime Phone Number	(502) 905-9494		

PLEASE NOTE: INFORMATION REPORTED ON LINES 1-3 MUST BE CONSISTENT WITH DATA ON FILE WITH THE IRS AND SOCIAL SECURITY ADMINISTRATION.