



P.O. Box 8738, Dayton, OH 45401-8738 | CareSource.com

09/01/2023

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Dear Health Care Provider:

Welcome to CareSource! We are pleased to partner with you to serve our members, and we are dedicated to providing you with the best service and support possible

You are participating in the following CareSource programs as of effective 08/10/2023:

- Kentucky Health Insurance Exchange

In order to ensure accurate and prompt payment of your claims, please use both your federal tax ID number (TIN) and your National Provider Identifier (NPI) when submitting claims to CareSource. You may also include your CareSource provider ID. Below is the information we currently have in our system:

Federal Tax ID Number: 611351752

NPI Number: 1114338605

CareSource Provider Billing Number: CS2323600386

Please include these numbers in:

- Box 25 (TIN), Box 33A (NPI) and Box 33 (CareSource Provider ID) on CMS 1500 claim forms.
- Box 5 (TIN), Box 56 (NPI) and Box 51 (CareSource Provider ID) on CMS 1450 (UB-92) claim forms.
- Box 51 (TIN), Box 54 (NPI) and Box 44 (CareSource Provider ID) on ADA dental claim forms.

Failure to include your NPI and tax ID will cause your claims to reject. To avoid delay or disruption of claims payments, it is crucial that you share this information with everyone involved in claims and billing for your organization. This includes any billing vendors or electronic claims clearinghouses you may use.

If you have questions about whether a patient is a CareSource member or what plan they have, you can check the CareSource Provider Portal at: <https://providerportal.CareSource.com/>, on demand through eligible EDI (Electronic Data Interchange) clearinghouses, or by calling CareSource Provider Services at: **1-833-230-2155**.

Visit our provider website at **CareSource.com/providers/** for more information, including:

- Claims instructions
- Provider orientation materials
- Provider manual
- Member Rights and Responsibilities statement
- Reference forms

We know great health care begins with you. We value your partnership and your commitment to help us make a lasting difference in the health and well-being of CareSource members.

CareSource is committed to supporting your efforts to serve our members, and we appreciate your participation with our health plan. If you have any questions, please call your CareSource provider relations representative directly, or call **1-833-230-2155** and select the appropriate menu options.

Thank you.

Sincerely,

Provider Relations

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