



MN103-0700
PO Box 1459
Minneapolis, MN 55440-1459

4/6/2021

001036904

Carli Bryan

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Dear Carli Bryan:

I am pleased to inform you that our Credentialing Committee approved your participation in our network effective 4/6/2021. You are now a contracted provider eligible to receive Member referrals from Optum and brands covered by other Payors, in accordance with your Agreement. The information below will help you get started.

Provider Express: You and/or administrative staff should self-register to obtain your Login ID at [providerexpress.com](https://www.providerexpress.com/) (<https://www.providerexpress.com/>) > "First-time User". Please allow 5 business days from the date of this notification before attempting to register. Please review your provider profile for accuracy in Provider Express and submit corrections within 10 business days. Provider Express allows access to information and services you need 24/7, including:

Provider Express General Information	Secure Transactions
Forms (Wellness Assessments, Psychological Testing Request, Coordination of Care Checklist, Clinician Add/Change)	Claims submittal, Claim Adjustment Requests, Electronic Payments and Statements (EPS)
State-specific documents – "Our Network" > "State-Specific Network Information"	My Practice Info – Update your practice information securely online
Detailed information about Provider Performance Programs ACE and ALERT®	Authorization request and verification
Network Manual	Benefits and eligibility inquiry
Guidelines/Policies: Level of Care, Best Practice, Psychological/Neuropsychological Testing	Provider Message Center – send inquiries to Optum securely via Provider Express
For information specifically designed for newly credentialed providers including an introductory webinar, go to "Quick Links" from the home page and select "Navigating Optum"	
Network Management Contact Information: 1-877-614-0484	

Authorization: for routine outpatient services, when required, is typically obtained by the Member prior to their first visit. Please verify that the authorization is in place prior to providing services through *Provider Express*.

ALERT: Provide a Wellness Assessment (WA) to each member at the initial session and between the third and fifth sessions to participate in ALERT (ALgorithms for Effective Reporting and Treatment).

Achievements in Clinical Excellence (ACE): an Optum provider recognition program. ACE is a quality-focused measurement program that recognizes and rewards excellent service from our network clinicians and creates more transparency for care advocates and our Members. Using nationally-based, regionally-adjusted metrics, Optum identifies clinicians and groups who deliver both effective and efficient care for Members.

Recredentialing: Optum recredentials all providers every 36 months or as required by law. We will send materials to the recredentialing contact you provide; please be sure to update your demographic information as needed.

We appreciate and value your participation in our clinical network.

Sincerely,



Jeanne Schutter
Vice-President, Network Operations
Optum | United Behavioral Health

United Behavioral Health and United Behavioral Health of New York, I.P.A., Inc. operating under the brand Optum
U.S. Behavioral Health Plan, California doing business as OptumHealth Behavioral Solutions of California

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--Secure Delivery--