**03/11/2021**

**CARLI BRYAN CSW**

**4010 DUPONT CIR STE 582**

**LOUISVILLE, KY 402074888**

Dear Provider,

Welcome to WellCare of Kentucky! Your network effective date with WellCare is **12/30/2020,** and your provider network identification number (Provider ID)

Is **2415793.** You will need this number to:

* Register for access to the secured provider area of our website at <http://kentucky.wellcare.com> and get instant access to eligibility information,
claims and authorization status information, training and much more;
* Complete the required provider orientation training within thirty (30) days of the date of this letter (i.e., active status). Online training can be accessed by registered users at [http://kentucky.wellcare.com](http://www.wellcare.com) by selecting the *For Providers* tab, logging in to the secure portal and selecting the *Training* tab;
* Access our telephone Interactive Voice Response (IVR) system to receive much of the same information listed above; and
* Speak with a Provider Services representative.

Please share this number with members of your staff who will be interacting with us. In addition to this letter, your Provider ID may also be found on any Explanation of Payment (EOP) you receive from the Plan.

The Plan’s Provider ID does not replace your **NPI and tax ID numbers** on claims and encounter submissions to WellCare, whether electronic through electronic data interchange (EDI), direct data entry (DDE) via our Web portal, or on paper. It is your responsibility to verify proper set-up of your NPI and tax ID numbers with your EDI software vendor or clearinghouse for electronic claims submissions. Without the correct NPI and tax identification numbers on both paper and electronic claims, processing of your claim/encounter submission may be delayed. All claim/encounter submissions must adhere to the formats established by HIPAA. See the Provider Manual for details.

Our Plan is dedicated to providing customer satisfaction and operational excellence in the communities that we serve. You can access a copy of the Provider Manual, as well as Provider Education Materials, Forms and Quick Reference Guides by visiting <http://kentucky.wellcare.com/Provider/Resources>. Please check this site regularly to ensure you are referring to the most up-to-date versions of our materials.

If you would like to request a hard copy of any of our materials at no cost to you, please contact your Provider Relations representative or Customer Service at 1-877-389-9457. Thank you for your support and interest in our Plan. Feel free to contact us with any questions or concerns.

Sincerely,

Provider Relations