SPEAK WITH CONFIDENCE

This Certificate of Continuing Education is Awarded to

Name: Susan Andersen

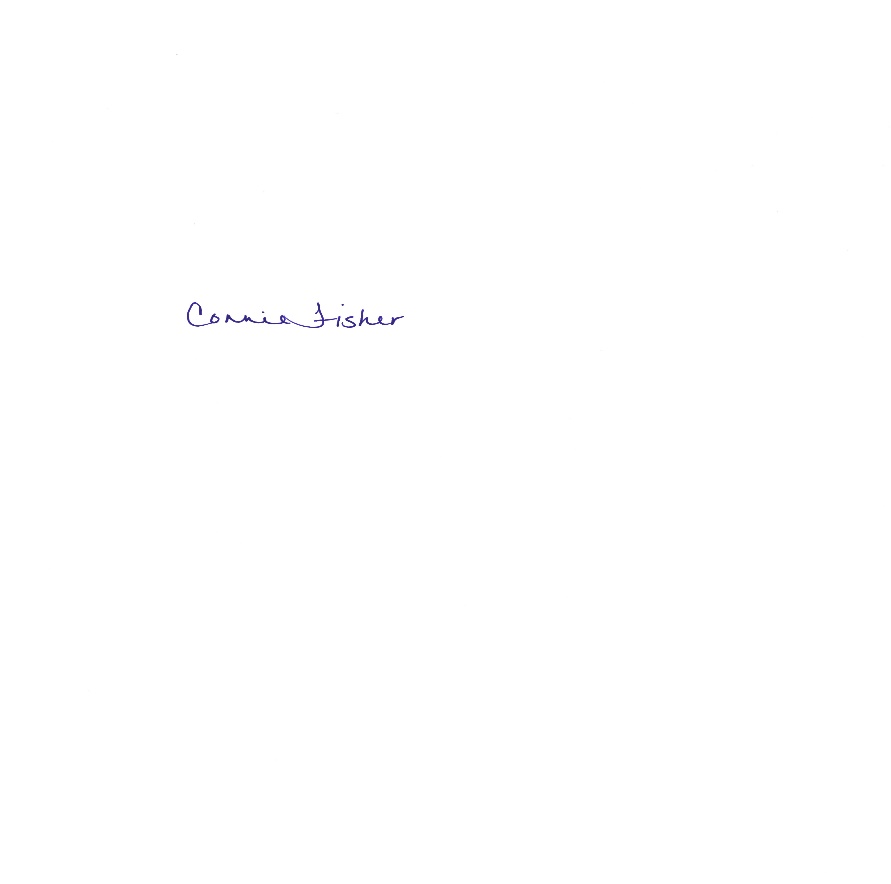
Has completed the Speak With Confidence Targeted Case Management Core Curriculum approved by the Department for Behavioral Health and Intellectual and Developmental Disabilities

**Targeted Case Management Core Curriculum**

And is now trained in Core targeted case management functions and guiding principles; Engaging consumers and family members; Behavioral health crisis management; Strengths-based case management; Ethics; Behavioral health diagnosis and understanding treatment; Integrated care; Advocacy skills and empowering consumers and families; Cultural awareness; Developmental perspectives across the life span; and Documentation and billing

Held on 4/7 & 8/22\_\_in Virtual\_\_credit hours earned 12\_

Date City, State

Instructor\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Instructor\_\_\_\_\_\_\_\_

Signature of instructor or official representative of the sponsor/provider organization